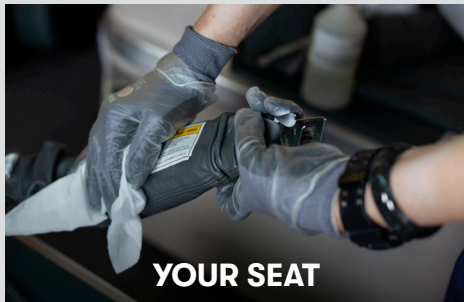


WHAT WE ARE DOING TO REASSURE YOU

HOW DO WE CLEAN OUR CABINS?

- Current cleaning measures between each and every flight already meet and exceed industry standards
- We continuously check with the Hong Kong Port Health Authority for the latest requirements.
- We only use cleaning and disinfecting products recommended by IATA and WHO.

WE WIPE DOWN AND SANITISE



YOUR SEAT

Including arm rest, head rest, seat belt



YOUR SEAT AREA

Including IFE screen, tray table, cup holder, baby bassinet



COMMUNAL AREAS

Including compartment handles, lavatories, galleys

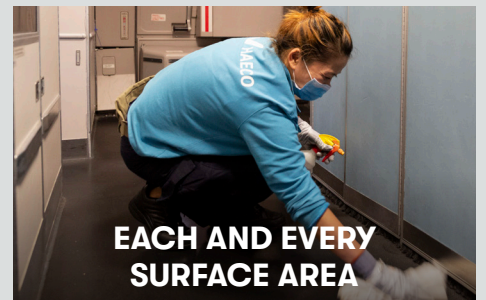
WE REMOVE AND CLEAN



USING INDUSTRIAL-STRENGTH VACUUMS



ALL SEAT CUSHIONS AND SOFT FURNISHING

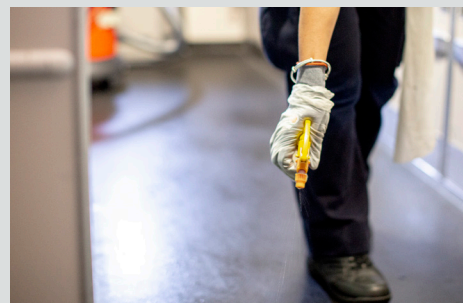


EACH AND EVERY SURFACE AREA

ADDITIONAL DISINFECTING DURING COVID-19* INCLUDE



Spraying all seats, carpets and curtains with disinfectant



Leaving disinfectant on surface areas to air-dry for 30 minutes



Leaving disinfectant in toilet system for 2 hours before draining

**Additional measures taken upon confirmation of a COVID-19 case*

We are continuously monitoring the situation. Scan here for more information and details.

